

# **Hightekbikes Battery Packs 8-15-18**

## **Limited Warranty**

### **Time Period**

Warranty period is one year from date of purchase. The provisions of this warranty are valid as of the specified date, and supersede any previous versions.

### **Coverage**

Hightekbikes warrants that your battery is free of defects in material and workmanship for the duration of the warranty period. We will repair or replace defective components to bring the pack up to normal working condition.

This limited warranty does not cover battery packs that are damaged due to abuse, neglect, misuse, collision, alteration, improper installation, unauthorized attempt to repair, or failure to keep the battery properly maintained.

### **Reduced Capacity**

The capacity of the pack is warranted to remain at 80% of rated capacity or higher during the warranty period. The exact capacity you will get varies with load and other factors. The amp hour (AH) rating is based on a continuous load at .5C discharge rate. Customers have the option of having the battery repaired to provide at least 80% of nominal capacity, or any discrepancy will be pro-rated towards the purchase price. For example, if the pack has 70% capacity after one year, you would be entitled to 10% of the purchase price in the form of a refund or discount towards a new pack.

### **Exclusions**

The warranty does not cover physical damage, use of unauthorized chargers including solar panels, or loads above its rated capacity. Also not covered is damage due to the use of regeneration (regen) or from putting the pack in series or parallel with another pack. Changing or removing connectors voids warranty. The warranty is also void if the cells are allowed to drop below their recommended voltage by leaving the pack in a discharged state for extended periods of time (over 30 days). Packs returned for warranty will be examined for misuse and a determination will be made on warranty coverage. We reserve the right to examine your controller and determine the current setting. Customer is responsible for return postage. This is the extent of the warranty and no other coverage is expressed or implied.

Hightekbikes and retailers will not be liable for any punitive, consequential, or incidental damages, such as transportation, electrical tests, rental vehicles, labor, loss of time, loss of use of a bicycle, lost profits, or damage to property other than the battery.

Warranty is not transferrable.